



*Victim Witness Services  
offers compassionate **support**  
and resources to  
victims, witnesses, and  
survivors of crime and crisis*



## Services Provided

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- Criminal Justice Advocacy – **Legally mandated** assistance navigating the system
  - Crime Victim’s Rights Act, 2004 –Rights of victims during federal proceedings
  - Arizona Constitution (Article 9, section 2.1), mirrored and expanded on CVRA
  - AZRS Title 13, Chapter 40 – details implementation of victim rights in AZ
  - Victims are entitled to representation by advocate BY LAW
  - Services include: attending court, assistance in obtaining a protective order, notifying victim of case progress, speaking on victims behalf, working with prosecutors, provide court escort
- Crisis Interventions – Connect victims, witnesses, and survivors to resources
  - Domestic violence
  - Assault & Sexual Assault
  - Death Notification
  - Volunteers provide after hours response



## Services Provided

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- Case management – Assist with personal issues associated with victimization
  - Assist in restoration to pre-crime status
  - Continued personal advocacy, assistance in navigating non-legal systems
  - Domestic Violence Support Group, Pets Too!
- Victim Compensation
  - Subcontracted from Coconino County Attorney's Office
  - Funds come from fines/fees assessed to offenders
  - Offers victims financial assistance before case resolution



## The Numbers

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- Total Operating Budget FY 12-13: **\$672,736**
  - City of Flagstaff Provided: **\$41,304**, down from \$52,000
  - City of Flagstaff provides **6%** of annual budget:
- For their money, Flagstaff Citizens received last calendar year:
  - 129 of 211** crisis intervention referrals from FPD only (does not include FMC, NACASA, NAUPD, or CCSO)
  - 139** cases in city court were opened
  - 126** of those cases, advocacy services were provided
  - 12** court escorts provided for victims
  - 29** Compensation claims processed at 10 hours per claim
  - 7,930** volunteer on-call hours allocated for Flagstaff (61% of total volunteer time)
  - \$200,000** were disbursed through the victim compensation program



## Other Agencies?

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**Victim/Witness Services for Coconino County is the only agency providing advocacy for cases within the jurisdiction of Flagstaff City Courts.**

- We are unique.
  - Non-Profit providing constitutionally mandated service
  - Allows us to draw from other funding sources, Taste of Flagstaff
  - Volunteer time represents in-kind match. \$2/hr for on call, \$16/hr for on-scene
  - Services provided at 19% overhead, compared to most county offices at 26%**

**Our agency represents the ability of a non-profit group to provide a government mandated service to the public at a lower overhead cost; in addition to providing services to victims which are not required but are necessary to many. It has been an archetype throughout the country for non-profit victim service.**